

If you are a member on an individual plan:

YOUR CURRENT INTERMEDIARY IS:

If you have appointed an Intermediary they are given access to general policy and invoicing documents, Membership Certificates where no exclusions are listed, subscriptions and deductibles in order to manage your policy on your behalf.

You have the option to authorise an additional level of access covering health and medical information. This access will enable your Intermediary to manage all aspects of the policy on your behalf, for example setting up the policy, submitting and progressing claims.

If you are a member on a company plan:

Your intermediary has been appointed by the sponsor of your plan. As the appointed intermediary, they will be given access to general policy and invoicing documents eg Membership Certificate where no exclusions are listed, subscriptions, deductibles.

You have the option to authorise an additional level of access covering health and medical information. This access will enable your Intermediary to manage all aspects of the policy on your behalf, for example setting up the policy, submitting and progressing claims.

Intermediary name																								
Intermediary ID																								
Should you or your sponsor appoint a different Intermediary in the future this authority will be cancelled and we will require a new signed authority.																								
CONSENT																								
I give my consent for RHI and Bupa Global to share any medical information both past, present and future with my Intermediary. This includes the following documents: Membership Certificate including any exclusions, Claim Forms and any medical information required to process any claim I may have. I am aware that this will also include any documents sent directly to RHI and Bupa Global by me or my medical practitioner in respect of any treatment I may receive in the future.																								
Signature																								
Print name																								
Date	D	D	М	М	Υ	Υ																		
Reference (BI-Number or Qua																								
Email address																								
One consent form	n is	s re	qui	ired	l pe	er p	ers	on																

If you wish to cancel this authority at any time, you can do so by contacting Bupa Global either by phone on +44 (0) 1273 323 563 or in writing to:

In accordal last



Bupa Global, Victory House, Trafalgar Place, Brighton. BN1 4FY. United Kingdom

BUPA GLOBAL DATA PROTECTION NOTICE

Data Protection Notice

To process, administer and/or manage your relationship, account and policy with Raffles Health Insurance Pte. Ltd. ("RHI"), RHI will necessarily need to collect, use, disclose and/or process your personal data or personal information about you and your family members, as may be required. Such personal data includes (i) information set out in this form and any other personal information provided by you and your family members, as may be required or possessed by RHI; (ii) your claims; and (iii) medical information, which will be kept confidential. It will only be disclosed to those involved with your treatment or care, including your General Practitioner/Primary Health Physician, or to their agents, and, if applicable, to any person or organisation who may be responsible for meeting your treatment expenses, or their agents.

- 1. Such personal data will be collected, used, disclosed and/or processed by RHI and Bupa Global, the trading name of Bupa Insurance Services Limited, who is the administrator of international health insurance policies in Singapore for the purpose(s) of:
 - (a) considering whether to provide you with the insurance you applied for;
 - (b) processing your application for underwriting and insurance;
 - (c) administering and/or managing your relationship, account and/or policy with RHI;
 - (d) processing and/or dealing with any claims including the settlement of claims and any necessary investigations relating to the claims, under your policy;
 - (e) carrying out due diligence or other screening activities (including background checks) in accordance with legal or regulatory obligations or risk management procedures that may be required by law or that may have been put in place by RHI;
 - (f) carrying out your instructions or responding to any enquiries by you;
 - (g) dealing in any matters relating to the services and/or products which you are entitled to under this policy which you are applying for or have applied; (including the mailing of correspondence, statements, invoices, reports or notices to you, which could involve disclosure of certain personal data about you to bring about delivery of the same as well as on the external cover of envelopes/mail packages);
 - (h) investigating fraud, misconduct, any unlawful action or omission, whether relating to your application, your claims or any other matter relating to your policy, and whether or not there is any suspicion of the aforementioned:
 - (i) complying with applicable law in administering and managing your relationship with RHI; and/or
 - (j) sending you marketing, advertising and promotional information about other insurance, investment and/or financial products and/or services that RHI may be selling or marketing, and which RHI believes may be of interest or benefit to you by the following modes of communication:

i. postal mail, electronic transmission to your email address,	SMS/MMS	(text
message) and fax;		

ı	Please tick this box if you do not wish to receive communication via postal mail, email, SI	MS/MMS
ı	(text message) and fax.	

ii. to your telephone number(s):

	by way	of: voi	ce call	(Pleas	e tick	this bo	x if yo	u do n	ot wisl	n to re	ceive c	ommu	nicatio	n via v	oice/

(collectively the "Purposes")

Contact address: If you do not wish to receive information about products and services, or have any other Data Protection queries please write to your administrator's Head of Information Governance, at Bupa House, 15-19 Bloomsbury Way, London WC1A 2BA or at DataProtection@Bupa.com.

- We may/will also be collecting from sources other than yourself, personal data about you, for one or more of the above Purposes, and thereafter using, disclosing and/or processing such personal data for one or more of the above Purposes.
- 3. Your personal data may/will be disclosed by RHI to its third party service providers or agents (including its lawyers / law firms), which may be sited outside of Singapore, for one or more of the above Purposes, as such third party service providers or agents, if engaged by RHI, would be processing your personal data for RHI for one or more of the above Purposes.
- 4. All membership documents and confirmation of how we have dealt with any claim you may make will be sent to the principal member.
- 5. Telephone calls: In the interest of continuously improving our service to members, your call will be recorded and may be monitored.
- Research: Anonymised or aggregated data may be used by RHI and Bupa Global, or disclosed to others, for research or statistical purposes.
- 7. By signing below, you:
 - (a) consent to RHI collecting, using, disclosing and/or processing your personal data for the Purposes as described above;
 - (b) consent to RHI collecting personal data about you from sources other than yourself and using, disclosing and/or processing the same, for one or more of the Purposes as described above;
 - (c) consent to RHI disclosing your personal data to its third party service providers, or agents (including its lawyers / law firms), for the Purposes as described above:
 - (d) consent to RHI transferring your personal data out of Singapore to its third party service providers, or agents where such third party service providers or agents are sited (whether in Singapore or outside of Singapore), for the Purposes as described above; and
 - (e) represent and warrant that you are the user and/or subscriber of the telephone number(s) provided by you in this form, and that you have read and understood the above provisions.

I / We, the undersigned(s) have read and agree to the above.

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Member 1 Name																							
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Raffles Health Insurance Pte Ltd (Company Registration No: 200413569G), 133 Middle Road, Bank of China Plaza #02-00, Singapore 188974 . www.raffleshealthinsurance.com +65 6340 1660

Raffles Health Insurance Pte Ltd (Company Registration 200413569G) is the insurer and Bupa Global, the trading name of Bupa Insurance Services Limited, is the administrator of international health insurance plans in Singapore.